# MANNAR THIRUMALAI NAICKER COLLEGE PASUMALAI, MADURAI- 625 004

(An Autonomous Institution Affiliated to Madurai Kamaraj University)

(Re-accredited with 'A' Grade by NAAC)



## Part – II English SYLLABUS AND REGULATIONS

UNDER
CHOICE BASED CREDIT SYSTEM (CBCS)

(For those who joined during 2018-2019 and after)



### MANNAR THIRUMALAI NAICKER COLLEGE (Autonomous) DEPARTMENT OF B.COM (CORPORATE SECRETARYSHIP)

(For those who joined in 2018-2019 and after)

Programme : B.Com (CP) Part II : English
Semester : III Hours : 06
Sub Code : 19UBEG31 Credits : 03

ENGLISH – III: BUSINESS ENGLISH – III

### **Course outcomes**

**CO1:** Know the Electronic forms of Communication.

**CO2:** Train the students in preparing Resumes and to provide them required skills for effective resume writing.

**CO3:** This paper will help students to frame Phrases and clauses.

**CO4:** Motivate them to write composition regarding various taxes.

**CO5:** Know the correspondence of Direct and indirect taxes.

UNIT I	:	Modern forms of Communication: Internet- Word Processing- Electronic Mail (E Mail) - Voice Mail -Cellular Phones and Paging Devices -Fax (Facsimile) - Video Conferencing - Multimedia - Telephone Answering Machine.  Interview: Introduction, General features of interviews - Stages of interview - Types of Questions - Conducting the interview - types of interviews - Guidelines for effective interview -Preparing for job interview - conducting yourself during the interview - Evaluation criteria - Communicating after interview - Specimen letters - Research interviews.
UNIT III	:	Public Relation Letters: General Guidelines - types of goodwill messages - Congratulatory messages - Thank you notes - Sympathy Notes - Appreciation-Seasonal Greetings.  Advertising: Classified Advertisements - Essentials of a good classified Advertisement- Specimen Classified Advertisement - Situations Vacant - Real estate- Automotive - offering services Direct Mail Advertising -Specimen Direct Mail.
UNIT IV	:	GRAMMAR: 1. Phrases and Clauses.2.Concord.
UNIT V	:	<b>COMPOSITION:</b> 1.Correspondence relating to Income Tax.2. Excise Law 3. Sales Tax.

### **Text Book**

- 1. Urmila Rai and S.M.Rai, Business Communication, Himalaya Publications House, New Delhi.
- 2. Varinder Kumar and Bodh Raj, Business Communication, Kalyani Publication, New Delhi
- 3. S. Karthikeyan and Dr.Radha, Business Communication, Prasanna Publishers & Distributors, Chennai.

### **Reference Books**

- 1. Emerald English Grammar and Composition, G.Radhakrishna Pillai, Emerald Publishers...
- 2. K.Chellappan, Creative Communication, Emerald Publishers, Chennai, 2008.



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(For those who joined in 2018-2019 and after)

Programme : B.Com (CP) Part II : English
Semester : IV Hours : 06
Sub Code : 19UBEG41 Credits : 03

### **BUSINESS ENGLISH - IV**

### **Course Outcomes**

**CO1:** understand the aspects of correspondence of a company Secretary.

CO2: train the students to prepare Job Application and Promotion Letters.

CO3: get Knowledge in preparing Notice of Agenda and Minutes.

**CO4:** Motivate them to use Punctuations and writing Memos and Notes.

CO5: Realize the rules and regulation of writing Memo, Notes and Circular.

UNIT I	:	CORRESPONDENCE OF A COMPANY SECRETARY: Introduction -	
		transfers and Transmission of Shares - Various Specimen Letters.	
UNIT II	:	PERSONAL CORRESPONDENCE:	
		Job Application letters, Resumes - Employment Letters - Confirmation, Promotion	
		and Termination letters - Show cause notices and Charge sheets.	
UNIT III		COMMUNICATION PERTAINING TO COMPANY MEETINGS:	
	•	Notice of Agenda - Minutes - Tenders - Public Notice - Telegrams.	
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UNIT IV	:	GRAMMAR	
		1. Synthesis and transformation.	
		2. Punctuations.	
UNIT V	:	<b>COMPOSITION</b> 1. Memo Writing. 2. Notes Writing. 3. Drafting Circular.	

### **Text Book**

- Varinder Kumar and Bodh Raj, Business Communication, Kalyani Publishers, Mahalakshmi Street, T.Nagar, Chennai – 600 017.
- **2.** G. Radhakrishna Pillai, **Emerald English Grammar & Composition,** Emerald Publishers, Chennai, 2008.

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- **1.** Urmila Rai and S.M.Rai, **Business Communication**, Himalaya Publishing House, Ramdoot' Dr.Bhalerao Marg, Girgaon, Mumbai 400 004.
- 2. K.Chellappan, Creative Communication, Emerald Publishers, Chennai, 2008